

# TERMS & CONDITIONS

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## SYMMETRIA HOTELS

*Last updated: 02/06/2026*

### Introduction – Acceptance of Terms

These Terms & Conditions govern your access to and use of this website and the services offered through it. By accessing or using the website, you confirm that you have read, understood and unreservedly accept these Terms. If you do not agree, please do not use the website.

This website is owned and operated by the private company **SYMMETRIA EAST PRIVATE COMPANY**, with its registered seat at Danaïdon 16, 15232, Chalandri, Attica, Greece, with Tax Identification Number (VAT) 800974841, with Tax Office KE.F.O.D.E. of Attica, with General Commercial Registry (G.E.MI.) No. 146103901000, which operates the hotel SYMMETRIA HOTELS (hereinafter “we”, “us”, “the Company” or “the Hotel”).

### Intellectual Property

All content on this website – including, indicatively, texts, photographs, graphics, logos, images, videos, design and software – is the intellectual property of the Company or of third parties who have granted the relevant licence and is protected by applicable legislation.

Any reproduction, copying, modification, distribution or commercial exploitation of the content, in whole or in part, without the prior written permission of the Company, is prohibited.

### Use of the Website – User Obligations

You undertake to use the website in accordance with the law, good faith and these Terms. In particular, you agree to:

- provide true, accurate and complete information when making a reservation or contacting us;
- refrain from any action that may harm the operation or security of the website;
- not use the website for unlawful or abusive purposes; and
- respect intellectual property rights and the rights of third parties.

### Reservations, Prices & Availability

Information on rooms, services, prices and availability is provided in good faith and may change without prior notice. We make every reasonable effort to ensure its accuracy, but we do not warrant that it is always complete or error-free.

Reservations are governed by the applicable booking terms and cancellation policy, which are communicated during the booking process. In the event of an obvious pricing error, we reserve the right to cancel the reservation after informing you.

## **Booking, Check-in & Check-out**

Standard check-in and check-out times, deposit and payment requirements, cancellation deadlines, no-show charges and policies regarding children and pets are set out in the applicable booking terms and cancellation policy communicated during the booking process, whether through our website or through online travel platforms. Standard check-in is from **15:00** and check-out until **11:00**, unless otherwise agreed. A valid identity document is required at check-in for all guests.

## **Payments**

Payments are processed through secure means. Depending on the rate and reservation type, the Company may require a deposit or full prepayment and may pre-authorise or charge the card provided in accordance with the applicable booking terms. All prices include applicable taxes unless stated otherwise; any local fees (such as the statutory accommodation/climate levy) are indicated separately where required.

## **Links to Third-Party Websites**

The website may contain links to third-party websites. The Company bears no responsibility for the content, policies or practices of such websites, the use of which is at the sole responsibility of the user.

## **Limitation of Liability**

The Company makes every effort to ensure the uninterrupted operation of the website, without however guaranteeing that it will always be available, secure or free of errors or viruses. To the maximum extent permitted by law, the Company is not liable for any direct or indirect damage arising from the use of, or inability to use, the website.

## **Protection of Personal Data**

The processing of users' personal data is governed by our Privacy Policy, which forms an integral part of these Terms & Conditions.

## **Amendment of the Terms**

The Company reserves the right to amend these Terms & Conditions at any time by publishing the updated version on the website. Continued use of the website after publication constitutes acceptance of the amended Terms.

## **Governing Law & Jurisdiction**

These Terms & Conditions are governed by Greek law. Any dispute arising from the use of the website shall be subject to the jurisdiction of the courts of Athens, without prejudice to any mandatory consumer-protection provisions in your favour.

## **Contact**

For any question regarding these Terms, please contact us by email at **info@symmetriaeast.gr** or by telephone at **+30 2241200848**.